

EDITED 10/1/26

LAKE ERIE SHORES Motorcoach Resort
6300 Lake Rd W
Geneva, OH 44041
(440) 261-4063

RESERVATION POLICIES:

Lake Erie Shores accepts **ONLY** Class A and SUPER C Motorcoaches (Super C coaches require diesel semi-style cab). All coaches must be in well-kept, like-new condition. Our general guideline is 10 years or younger, with older coaches accepted at the discretion of Management upon receiving photos. Please contact us prior to making a reservation if you have any questions. **If you follow through with a booking and do not have a class A or super C motorcoach that meets our requirements, we reserve the right to hold you to our cancellation policies. Specific parameters are below.**

CLASS A & SUPER C

Class A motorcoaches must be a minimum of 28 feet in length. Super C motorcoaches must be a minimum of 36 feet and commercially manufactured on a heavy-duty commercial truck chassis with a uniform paint scheme (full body or solid color). Photos must be provided and approved for all Super C motorcoaches.

All motorcoaches may not be older than ten years of age. If older, photos must be sent for approval to management.

A 50% deposit will be processed at the time of booking for each reservation made. The remaining balance is due 30 days prior to arrival, with a payment email reminder sent out 45 days before arrival. If bookings are within 30 days, the remainder of the payment will be automatically processed within 72 hours of booking.

CANCELLATION POLICY:

Reservations for stays less than 14 days

- Cancellation processing fee of \$50 if reservation cancelled more than 14 days prior to scheduled arrival
- Cancellation less than 14 days before scheduled arrival results in forfeiture of 50% of the cost of the entire stay

Reservations for stays greater than 14 days

- Cancellation processing fee of \$50 if reservation cancelled more than 30 days prior to scheduled arrival
- Cancellations between 30 days and 15 days prior to arrival result in forfeiture of 25% of the cost of the entire stay
- Cancellations less than 15 days prior to scheduled arrival result in forfeiture of 50% of the cost of the entire stay

If the Reservation has been paid in full and customer requests a credit, customer has the option of altering the preceding forfeiture costs, incur a \$100 processing fee and the net amount credited to the cost of a future stay of same or longer duration up to twelve months post the originally scheduled arrival date. If the credit is not used in twelve months, the entire credit will be forfeited.

There is a 4% fee for all credit card transactions. The guest's credit card used at the time of the reservation will become the card on file and will be used for any additional charges incurred during the stay unless another credit card is provided at check-in. If guests choose to pay by check, there is no fee, but a credit card is required on file for any incidentals.

Specific lots are not guaranteed unless locked during the reservation process. If the reserved lot type is not available, for any number of reasons, customers will be notified and moved to a lot that is comparable or upgraded to another lot at no extra cost.

If a lot is rented with full bungalow access, there will be a cleaning fee charged with the first night's stay. The cleaning fee will fluctuate depending on the bungalow type booked.

No-shows: In the rare circumstance that a guest does not arrive on the day of check-in, the remaining days of the reservation will be cancelled by check-out time for day one, and cancellation policy will apply. Guests unexpectedly delayed must contact us to avoid losing the remaining days of a reservation.

Early departure: We will not refund portions of a stay in the event of an early departure. If a guest faces extenuating circumstances, they should call Guest Services.

All rates and policies are subject to change.

RULES, REGULATIONS & GUIDELINES FOR RENTAL GUESTS

as of 10/1/26

Welcome to Lake Erie Shores Motorcoach Resort

We are thrilled to have you at our beautiful Resort as our neighbor and friend. We hope you will find the information below helpful. If you have any questions, please stop into the Welcome Center or contact Guest Services by calling #440-261-4063.

You may call or text the after-hours number #440-339-9154. However, you may not receive a return call until the next business day.

In the event of a medical emergency or if Police/Fire services are needed, please call 911. Provide the address 6300 Lake Road West and your lot number. You may also ask for them to call Resort Management for additional on-site assistance.

CHECK IN / CHECK OUT

Check-in is from 1:00 pm – 5pm. Check-Out is at 11:00 am. For early arrival, late check-in and late check-out please contact Guest Services. There are no refunds for early checkout or late arrivals. If you are arriving after 5pm, you must contact Guest Services to gain access to the Resort.

GUEST REGISTRATION

At check-in, everyone listed on your confirmed reservation will receive a wristband. These are to be worn while on property, particularly when utilizing amenities such as clubhouse access, pickleball, the dog park, and especially for the pool complex and events.

If you have visitors, they must register with Guest Services. A small fee will apply if using our amenities, where a wristband is required.

All guests and visitors must have a registered car tag displayed on your personal vehicle. This will be given to you upon arrival by Guest Services. Please note, there is no parking in the roadways. Overflow parking can be found near the Welcome Center. Clubhouse and pool parking should not be used for overflow.

OCCUPANCY

No more than Six (6) overnight people are allowed in a motorhome.

TOWS & TRAILERS

All Registered Guests must unhook their tows, dollies or trailers upon arrival at the pull-off area before entering the gate. Trailer parking is available at a designated spot and cannot be parked at your lot. Short term parking is free for Registered Guests for up to two weeks. Arrangements can be made to store longer for a fee.

HOURS

Quiet hours are between 10 pm and 8 am.

The pool and hot tub are open between 8am and 11pm; Adults only after 9pm.

TRASH

Trash pickup occurs daily at 10am at the end of your site. If you miss pickup, please deposit your trash in the bins at the fenced dumpster pad just west of the entrance gate. Please break down all cardboard boxes prior to putting them in the dumpsters. No hazardous materials, yard debris, appliances or furniture should be placed in the dumpsters.

You may not leave trash out overnight due to wildlife concerns.

PET POLICY

We are a pet-friendly resort but please only 3 well-mannered dogs or cats are allowed. Any other type or quantity of pet must be approved prior to arrival by Guest Services. The Welcome Center is pet friendly, however only service animals (as defined by ADA requirements) are allowed in the Clubhouse or Pool Complex. Additional information is available in the front office.

All animals must be on a leash unless they are in your motorcoach or in the dog park. Please be considerate about leaving your pets unattended in your coach or vehicle due to barking, heat, etc. We are in a park-like setting and with your help, it will stay that way. Please utilize the pet waste stations located throughout the resort. Temporary pet enclosures are discouraged but may be allowed at the discretion of management. Pets causing a disturbance or harm will be subject to removal from the resort.

POOL & RECREATION AMENITIES

There is no lifeguard on duty at the pool or spa. Please use facilities at your own risk.

Children are not permitted to use any recreation facility without another individual joining that is at least 16 years of age and maintains direct in-view supervision. Additional age-related restrictions may exist for certain recreation facilities and will be posted on-site at the applicable recreation facility or online.

All gym equipment must be wiped down after use. Please be respectful of this shared space. Report immediately any equipment not working properly.

Recreational areas and facilities within the Resort may operate under additional facility specific rules and restrictions which may be physically posted on-site or posted online. Such rules and restrictions shall be always followed. Recreation facilities are to be used only for the sport for which such recreation facilities are designed and intended. All Association owned sports equipment shall remain in the area intended for its use. Glass containers or glass bottles are not permitted in any sports recreation facility or area. A release of liability and informed consent to assumption of risk is required prior to use of Common Area recreational facilities or Resort athletic or sporting equipment and prior to engaging in recreational or sporting activities involving any degree of risk of substantial harm within the Resort.

Appropriate attire must be always worn within Resort Common Areas including the pool areas, Clubhouse and Welcome Center. Appropriate attire shall be determined by reference to the activity or area in question. Casual attire is generally accepted throughout the Resort. Shoes or other appropriate footwear is always required in, on or about the Common Areas other than at the swimming pool deck, swimming pool or spa.

GOLF CARTS

Electric golf carts are allowed subject to the following rules: (i) All users of golf carts must have a valid driver's license. (ii) Proof of insurance shall be always carried by the operator of the golf cart. (iii) Proof of insurance shall be furnished to the Association. (iv) All golf carts must be electric; no gas engines are permitted. Golf carts must stay on paved resort roadways and have proper lighting when operating at night.

No vehicle parking other than parking golf carts is permitted in any parking space specifically designated for golf carts.

RV/CAR WASHING

The Resort partners with a 3rd party wash/wax detailer. Please contact Guest Services for information to schedule. You may wash your RV or car yourself, but you will need to purchase a pass from Guest Services.

MOTORCOACH INTEGRITY

Each motor coach located within the Resort shall be well maintained so that the exterior appearance and function are without visible defect or issue. Doors, shrouds, panels, windows and coverings, etc., shall be intact. All awnings must be in good condition, without fades, tatters or tears. All hoses, wires and other similar items should route through ports as originally designed. The exterior of the RV should be free of duct tape, repair tape or excessive caulk or similar materials.

Paint, decals and/or wraps shall be intact and not weathered or faded. Exterior paint shall be in good to like-new condition and rust-free, free of obvious damage or poorly made repairs.

Leaks from the motor coach shall be noted, including water, oil or other liquid, and shall be addressed by the rental guest in a timely manner acceptable to the Resort. Only minor repairs to your coach and personal vehicle are allowed to be carried out on property that can be completed within one day, unless you have approval by Guest Services.

RV covering during the “active season” is not permitted except for windows. Windows may be covered with shades or screens in solid colors. Shades or screens not comprised of a solid color must be first approved by the Resort. Shades or screens comprised of silver, aluminum or gold color or any type of reflective material are prohibited. Screens must uniformly fit the shape of the window and be fastened by snaps, magnets or similar; however, no screens can be fastened by tape, cords, rope, wire, string or similar materials.

MAIL ROOM POLICY

While here at Lake Erie Shores you may receive mail or packages. Please address it to your attention, include your Lot # and use 6300 Lake Road West, Geneva, OH 44041.

SAFETY

- Foul, abusive and/or disrespectful language or gestures is unacceptable and inappropriate.
- The speed limit within the Resort is 15 miles per hour.
- Brandishing or discharging firearms, lethal weapons, and fireworks are prohibited.
- Smoking or vaping is prohibited in or near the public buildings or gathering spaces of the resort.
- No swimming or water play permitted in any resort waterways.
- Guests are responsible for ensuring that any child does not disturb neighbors or abuse Association property. Guests will be held responsible for their conduct and for the cost of repair of any damage.
- In case of an emergency, all rental guests and visitors can shelter in the clubhouse theater with their pets.
- Bicycles ridden on the roadways should remain to the right side of the roadway and travel in the same direction as vehicular traffic. After dark or during times of limited visibility, only bicycles having headlights should be ridden on the roadways and, during such times, the headlight must be illuminated.
- Texting while operating a vehicle is strictly prohibited.
- Automated External Defibrillators (AEDs) are in the Clubhouse Foyer by the coffee station and in the Pool Pavilion bathroom (clubhouse side).
- As a motor coach resort hosting large vehicles, pedestrians should respect the operational and operator limitations of vehicles operating in the roadways and parking areas and shall yield to any motor coach that is under way within the Resort. Pedestrians shall walk in the direction of oncoming traffic when on roadways to easily see any vehicles or bicycles approaching. This safety recommendation is extremely important if audio devices are being used by the pedestrian. Groups of people walking together should move to the side of the roadway to clear a safe path for an oncoming vehicle or bicycle. When walking after dark, people are encouraged to carry a lit flashlight and to wear at least one article of reflective clothing if walking in the roadways outside of designated crosswalk areas.

ADDITIONAL ITEMS

- Use of the kitchen is for Resort Owners only. Thank you for understanding.

- Gas grills are allowed on lots. No standalone fryer units are allowed to be used on property. Covered charcoal grills such as kettle style, Kamado style or box style grills are permitted, provided lit coals are not left unattended.
- Portable gas firepits are permitted on lots. However, you must keep the firepit on the cement and utilize a fire-resistant mat under any propane fire pits during use. Wood fires are only permitted in designated common areas.
- Clotheslines, screen rooms or similar enclosures, tents, visible political signage, pet fences, temporary pools, splash pads, slip and slides, etc. are not permitted. Minimal lawn decorations are allowed.
- Jack Pads are required for your stay. If you do not have a set, please come by the front office. Otherwise, a fine will be assessed.
- No soliciting or advertising of goods or services.
- Class B vehicles are allowed on site if they are not utilized for sleeping arrangements, are used as an auxiliary driving vehicle and an approved Class A or Super C is located on the same lot. Class B is subject to the 10-year rule and must adhere to the other policies mentioned in the Motorcoach Integrity section of this document.
- Electric vehicles, plug-in hybrid vehicles, golf carts, or other battery-powered vehicles may be charged from select RV electrical pedestals as approved by Guest Services at time of rental. Any charging is limited to trickle charging from the 110V outlet on the pedestal.
- Drones are not permitted unless for a specific purpose approved by management.
- No skateboards allowed on the property. No wheeled items – roller skates, roller blades, one wheels, etc., can be ridden inside any resort building, parking areas, or pickleball courts.
- Catch & release fishing is only allowed in common area waterways and ponds. Please do not trespass on any owner's lot.
- Please do not feed or remove the wildlife from Resort property.
- Motorcycles and vehicles generating excessive noise shall travel at idle speed and take the most direct route into and out of the Resort so as to generate as little noise as possible.
- The Resort may host events or social gatherings from time to time. These events are primarily intended for attendance by Owners and Rental Guests to promote the "luxury motor coach lifestyle". When alcoholic beverages are being served at a Resort-sponsored event, a parent or guardian is responsible for any person under the age of twenty-one (21) years of age at all times. The Resort may charge a fee for such events, and an additional fee may be charged for participation in such events by individuals as guests of Owners or Rental Guests.
- Please do not trespass on occupied or developed lots. Sales staff are available to facilitate tours of the property.
- Registered Guests & Visitors are asked to remember that these are all privately owned lots, we ask that they are kept in the same condition/standard consistent with the property throughout your stay and upon departure. Lots are carefully inspected before arrival and upon departure. If a Registered Guest or Visitor has been found to have damaged items on the lot there will be a minimum charge of \$200, depending on the damage and scope of work to clean and fix damages.

Neither Resort Management, the Board of Directors, the HOA nor the Declarant assumes any responsibility for injury, accident, damage, or loss of personal property from any cause of nature.

Resort Management reserves the right to refuse service to anyone and ask them to leave the Resort if necessary to avoid disruption or disturbance to others or for any other reason permitted by law. No refunds will be issued. These terms and conditions are subject to change.

FEES: If you have any questions, please visit the Welcome Center or contact Guest Services (guestservices@motorcoachresortles.com / 440-261-4063)

Visitor Pass - \$10 per person (only applicable if using amenities where a wristband is required)

Trailer Parking – No charge for the first two weeks, \$20 per day after a two-week period. Inquire about other options.

RV/Vehicle Wash Pass - \$20 per wash

Jack Pads - \$50 fine if not used (jack pads available for purchase at the Welcome Center)

Damages to rental properties or public areas - \$200 minimum with total fees assessed and charged at discretion of management based on the scope of the damage.